

# PATIENT SURFACES

FOR STRETCHERS AND HOSPITAL BEDS



**A LONG HISTORY IN THE INDUSTRY**

Curbell has been supplying hospitals and long-term care facilities with innovative products for over 50 years. We have strong relationships with bed, television, and nurse call system manufacturers, and we work closely with them to ensure that our products work properly and safely with all types of equipment. Most importantly, we work with you, to create custom solutions that meet your requirements and specifications.

**OUR COMMITMENT TO QUALITY**

Curbell works to continuously improve our operations, products, and services. Our quality management system complies with ISO 13485, and we are compliant with all government and industry regulations. We are also medical device listed, and are a current Good Manufacturing Practices (cGMP) Compliant Facility.



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We're regularly adding to our product line. If you don't see what you need, call Curbell at 1-800-235-7500.

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# CHOOSING A MATTRESS

On the surface, most mattresses look pretty much alike — but what's inside (*and* out) can have a big impact on patient comfort, patient safety, and durability.

These things aren't independent of each other. A mattress that's so thin that the patient "bottoms out" onto the bed or stretcher is not just uncomfortable — it's also unsafe, as an unsupportive mattress could lead to pressure injuries. A mattress that lets fluids leak into its seams isn't just unsafe — it's also less durable, as those fluids can cause the foam to degrade.

When choosing a mattress, keep all of these things in mind; and if you're having trouble figuring out what you need, contact your Curbell sales representative at 1-800-235-7500.



**COMFORT** | **SAFETY** | **DURABILITY**

## FOAM TYPE AND THICKNESS

Patient comfort and pressure injury prevention are key. Options like memory foam help reduce pressure points, while Reactive Air mattresses adjust to patient movement for added protection.

## PATIENT WEIGHT LIMIT

Consider your patient population and make sure your mattresses can support their weight.

## FLUID RESISTANCE

Fluids can enter mattresses through seams, zippers, tears, or punctures. For better protection, choose welded seams and covered zippers.

## TESTING

Replacement mattresses should meet the same standards as the originals. The Support Surface Standards Initiative (S3I), sets official U.S. guidelines for testing and reporting mattress performance.

## FIT

Stretchers and beds can vary by several inches between models, so confirm the right size for your frames.

## CLEANABILITY

Choose mattresses with polyester-coated knit covers and a polycarbonate additive for durability and resistance to hospital disinfectants like bleach and peroxide.

# REPLACING YOUR MATTRESSES

Your mattresses — especially stretcher mattresses — get a lot of use and abuse. As mattresses get worn out, there may be holes and tears in the fabric that allow blood or other bodily fluids to enter the mattress. FDA reports<sup>1</sup> indicated that "if blood and body fluids from one patient penetrate a mattress, they can later leak out from the mattress when another patient is placed on the bed."

Aside from being a safety concern for both your patients and your staff by increasing avoidable infections (and their associated costs), a damaged mattress decreases overall patient confidence in their care. Following these simple tips from the FDA can help you make sure that your mattresses are in good condition and ready for patients.



### DEVELOP AN INSPECTION PLAN

- ▣ Create an inspection plan for all mattresses in your facility.
- ▣ Check the expected life of the mattress and the mattress cover.
- ▣ Contact the bed mattress cover manufacturer for any additional questions.



### INSPECT

- ▣ Regularly check each mattress cover for any visible signs of damage or wear.
- ▣ Routinely remove the mattress cover and check its inside surface for wet spots, staining, or signs of damage or wear.



### REMOVE AND REPLACE

- ▣ Remove any damaged, worn, or visibly stained mattress according to your facility's procedures and the manufacturer's instructions.
- ▣ Replace damaged or worn mattress covers immediately to reduce infection risk.














### MAINTAIN

- ▣ Clean and disinfect undamaged medical bed mattress covers according to the manufacturer's guidelines.
- ▣ Do not use the mattress as a pin cushion for needles.




1. Center for Devices and Radiological Health. "Covers for Hospital Bed Mattresses: Learn How to Keep Them Safe." U.S. Food and Drug Administration. FDA, November 20, 2017. <https://www.fda.gov/MedicalDevices/ProductsandMedicalProcedures/GeneralHospitalDevicesandSupplies/HospitalBeds/ucm585737.htm>

# PATIENT SURFACE FEATURES AND BENEFITS

## EXTERNAL FEATURES (FEATURES VARY BY MATTRESS TYPE—SEE PRODUCT PAGES FOR DETAILS)

-  **PERFECT FIT**  
All our mattresses are accurately made to be a perfect fit on your beds.
-  **POLYCARBONATE FABRIC**  
Our mattresses feature a durable polyester coated knit with a polycarbonate additive. This material provides greater resistance to aggressive cleaners, including bleach and hydrogen peroxide.
-  **WATERFALL ZIPPER FLAP**  
The waterfall zipper flap covers the zipper, so fluids pass over it without leaking into the mattress.
-  **EXPANDABLE HEEL SECTION**  
Allows the mattress to expand or contract as the bed deck changes modes (e.g. from bed to chair).
-  **SLOPED HEEL SECTION**  
Allows vulnerable heels to “float,” transferring pressure to the patient’s calves and reducing the risk of skin breakdown.
-  **HOOK-AND-LOOP FASTENER**  
Each stretcher mattress comes with a six-foot strip of self-adhesive hook-and-loop fastener so you can position at the best spot for your stretchers.
-  **MULTI-DIRECTIONAL STRETCH**  
Our breathable four-way stretch fabric provides added comfort and durability. It also reduces friction for easier patient repositioning.
-  **RF WELDED SEAMS**  
Rather than a sewn seam, our seams are sealed using radio frequency welding to prevent fluid ingress.
-  **TWO-PIECE DETACHABLE COVER**  
Complete separation of top and bottom covers makes it easy to replace a worn top cover while keeping the bottom cover intact.
-  **FULL-PERIMETER ZIPPER**  
This zipper allows full access to the interior of the mattress while keeping the top and bottom attached, making replacement of the cover quick and easy.
-  **LOW SLIP BOTTOM COVER**  
PVC-free thermal polyurethane coated nylon with an embossed texture minimizes sliding on stretcher decks.

## INTERNAL FEATURES (FEATURES VARY BY MATTRESS—SEE PRODUCT PAGES FOR DETAILS)

-  **INTERCONNECTED AIR CELLS**  
Our Reactive Air mattresses contain a series of interconnected air cells that deliver dynamic response to patient movement without electricity or loud motors.
-  **GEL-INFUSED MEMORY FOAM**  
Gel-infused memory foam reduces pressure to body regions that are susceptible to pressure injuries. Gel particles embedded in the foam help to draw heat away from the body while offering greater structural integrity to the foam.
-  **MEMORY FOAM**  
Memory foam offers maximum comfort while redistributing pressure away from vulnerable body areas.

## OVERALL FEATURES

-  **FIRE SAFETY**  
All of our mattresses meet 16 CFR 1633 fire safety standards. Our full-coverage flame barriers, standard on all mattress assemblies, provide additional protection and durability.
-  **THOROUGH TESTING**  
All of our mattresses are designed, manufactured, and tested to the S31 standard. For more information about the Support Surface Standards Initiative, please visit <https://npiap.com/page/S31>.
-  **PATIENT WEIGHT LIMIT**  
Depending on their construction, our mattresses provide support to patients of up to 500 pounds, less the weight of any equipment on the bed.
-  **MADE IN THE USA**  
All of our mattresses and replacement covers are manufactured in the USA.

# STRETCHER MATTRESSES

## CARE TEAM TIP

Individuals who access care through the Emergency Department require early intervention to identify risk for pressure injury prevention. The appropriate support surface is a primary component of any care plan. By selecting a support surface to immerse and envelop the individual's body, damage to the soft tissue is minimized.



## CHOOSING THE RIGHT STRETCHER MATTRESS

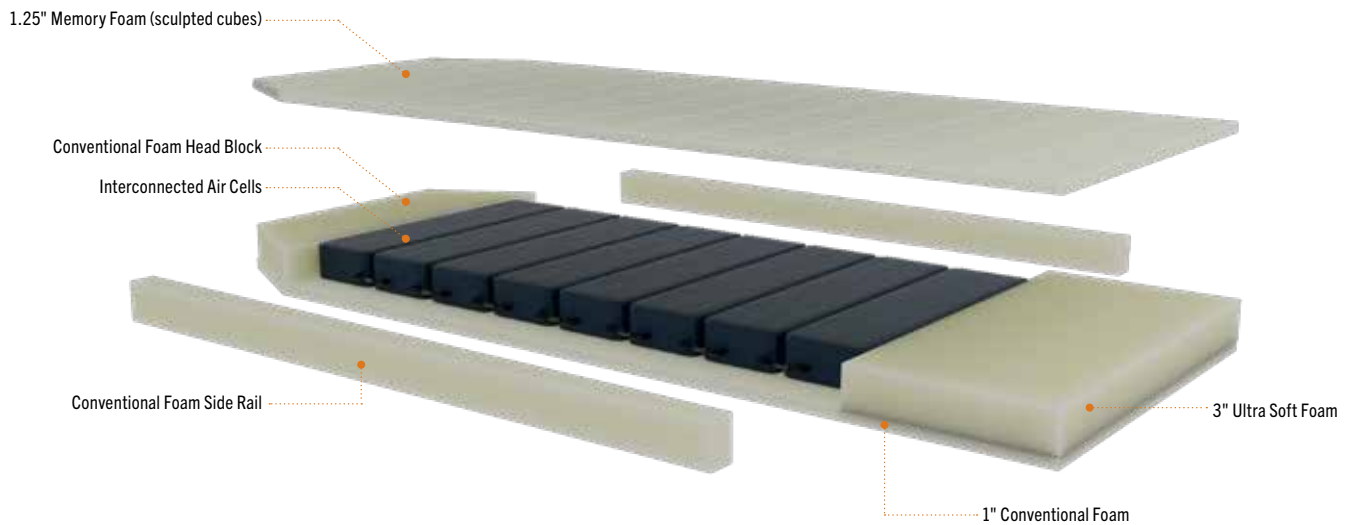
	REGULAR STRETCHERS			OB/GYN
	REACTIVE AIR (PAGE 4)	COMFORT (PAGE 5)	STANDARD (PAGE 5)	GYNIE (PAGE 6)
You need a mattress that's resistant to bleach or peroxide	●	●	●	●
You're concerned about the potential for pressure injuries	●	●		●
Your patients are placed on the stretcher mattress for more than a couple of hours and subject to discomfort	●	●	●	●
You need a mattress for a birthing stretcher				●
You need a mattress for a Stryker Big Wheel stretcher	●	●	●	

# STRETCHER MATTRESSES AND COVERS

## REACTIVE AIR

Each year, about 2.5 million patients develop a hospital-acquired pressure injury (HAPI), leading to around 60,000 deaths. HAPIs add a median of 4.31 days to hospital stays and raise 30-day readmission rates to 22.6%, compared to 17.6% for patients without HAPIs. While other hospital-acquired conditions are decreasing, HAPI rates are on the rise.\*

Our Reactive Air mattresses offer a high level of comfort and additional protection against skin breakdown. Inside is a series of interconnected air cells that deliver dynamic response to patient movement without electricity or loud motors. A sloped heel section helps provide additional pressure point comfort.



### EXTERNAL FEATURES

- Perfect Fit
- Multi-Directional Stretch
- Polycarbonate Fabric
- RF-Welded Seams
- Waterfall Zipper Flap
- Full Perimeter Zipper
- Low Slip Bottom Cover
- Hook-And-Loop Fastener
- Sloped Heel Section

### INTERNAL FEATURES

- Interconnected Air Cells
- Memory Foam

### OVERALL FEATURES

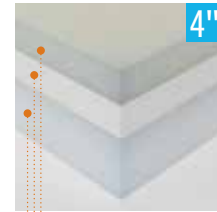
- Three Year Warranty
- Made in USA
- 16 CFR 1633 Fire Rating
- Thorough Testing

\* National Pressure Injury Advisory Panel, NPIAP Fact Sheet (November 8, 2019)

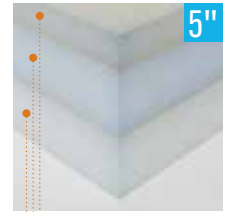
Type	Width	Length	Thickness	Tapers	Patient Weight Limit	Full Mattress	Just the Cover
Reactive Air	26"	76"	5"	2	450 Pounds	27283	27294
	30"	76"	5"	2	450 Pounds	27284	27297

# COMFORT (WITH MEMORY FOAM)

Our Comfort stretcher mattresses feature a memory foam top layer that envelops the patient and aids in reducing pressure in high risk areas.



4"  
1" Memory Foam  
1" High Resiliency Foam  
2" Conventional Foam



5"  
1" Memory Foam  
2" High Resiliency Foam  
2" Conventional Foam

# STANDARD

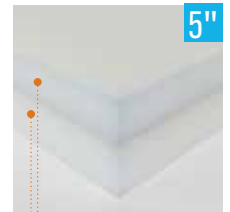
Curbell's standard stretcher mattresses are economical replacements that meet or exceed OEM specifications. They feature two layers of high density medical-grade foam, durable polycarbonate fabric, and are available in sizes that fit most stretcher frames.



3"  
1" Conventional Foam  
2" Conventional Foam



4"  
2" Conventional Foam  
2" Conventional Foam



5"  
2" Conventional Foam  
3" Conventional Foam

## EXTERNAL FEATURES

- Perfect Fit
- RF-Welded Seams
- Low Slip Bottom Cover
- Multi-Directional Stretch
- Waterfall Zipper Flap
- Hook-And-Loop Fastener
- Polycarbonate Fabric
- Full Perimeter Zipper

## INTERNAL FEATURES

- Memory Foam (Comfort Only)

## OVERALL FEATURES

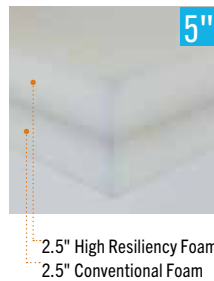
- Three Year Warranty
- 16 CFR 1633 Fire Rating
- Thorough Testing
- Made in USA

Type	Width	Length	Thickness	Tapers	Patient Weight Limit	Full Mattress	Just the Cover
Comfort Foam	26"	76"	4"	2	350 Pounds	27279	27287
			5"	2	400 Pounds	27281	27293
	30"	76"	4"	2	350 Pounds	27280	27290
			5"	2	400 Pounds	27282	27295
Standard Foam	24"	76"	4"	2	350 Pounds	27269	27286
			3"	2	300 Pounds	27268	27285
	26"	76"	4"	2	350 Pounds	27270	27287
			5"	2	400 Pounds	27276	27293
			4"	2	350 Pounds	27273	27290
	30"	76"	5"	2	400 Pounds	27277	27295

# BIRTHING MATTRESSES

## FOR GYNNIE OB/GYN STRETCHERS

Designed as direct replacements for Stryker Gynnie OB/GYN stretcher mattresses, these pads include snaps and hook-and-loop fasteners to keep them securely in place. Sealed seams minimize fluid ingress and protect the core — extending the life of the mattress and helping reduce the risk of infection. We offer the main and thigh pad sections separately so you can replace only what's needed.



### EXTERNAL FEATURES

- Perfect Fit
- RF-Welded Seams
- Hook-And-Loop Fastener
- Multi-Directional Stretch
- Polycarbonate Fabric

### OVERALL FEATURES

- 3 Year Warranty
- 16 CFR 1633 Fire Rating
- Made in USA

Type	Width	Length	Thickness	Patient Weight Limit	Full Mattress
Gynnie Main Pad and Thigh Pad replacement set	26.5"	77"	5"	350 Pounds	27266
Gynnie Main Pad section replacement	26.5"	60.5"	5"	350 Pounds	27265
Gynnie Thigh Pad section replacement	26.5"	16.5"	5"	350 Pounds	27267

# BED MATTRESSES



## CHOOSING THE RIGHT BED MATTRESS

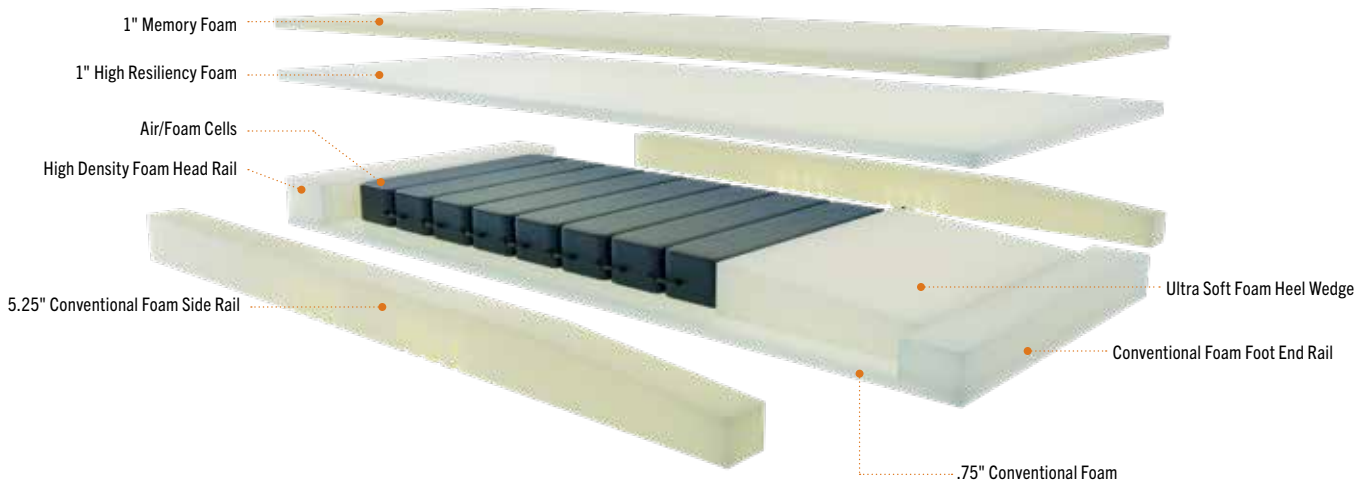
	REACTIVE AIR (PAGE 8)	COMFORT (PAGE 9)	STANDARD (PAGE 9)	FOR CENTRELLA (PAGE 10)	FOR VERSACARE (PAGE 11)
You need a mattress resistant to bleach or peroxide	●	●	●	●	●
You're concerned about the potential for pressure injuries	●	●	●	●	●
You want a sloped heel section	●	●	●	●	●
You have Centrella Beds				●	
You have VersaCare beds					●

# BED MATTRESSES AND COVERS

## REACTIVE AIR

Each year, about 2.5 million patients develop a hospital-acquired pressure injury (HAPI), leading to around 60,000 deaths. HAPIs add a median of 4.31 days to hospital stays and raise 30-day readmission rates to 22.6%, compared to 17.6% for patients without HAPIs. While other hospital-acquired conditions are decreasing, HAPI rates are on the rise.\*

Our Reactive Air mattresses offer a high level of comfort and additional protection against skin breakdown. Inside is a series of interconnected air/foam cells that deliver dynamic response to patient movement without electricity or loud motors. They feature memory foam on the top layer of the entire mattress. A sloped heel section helps provide comfort to pressure points, and firm foam sides give extra support when a patient is sitting on the edge of the bed. The cover is polycarbonate and the interior comes standard with a fire barrier which enables the mattress to meet the requirements of 16 CFR 1633.



### EXTERNAL FEATURES

- Perfect Fit
- Multi-Directional Stretch
- Polycarbonate Fabric
- RF-Welded Seams
- Waterfall Zipper Flap
- Full Perimeter Zipper
- Sloped Heel Section

### INTERNAL FEATURES

- Interconnected Air Cells
- Memory Foam

### OVERALL FEATURES

- Five Year Warranty
- 16 CFR 1633 Fire Rating
- Thorough Testing
- Made in USA

Type	Width	Length	Thickness	Patient Weight Limit	Full Mattress	Just the Cover
Reactive Air	35"	80"	7.25"	550 Pounds	29043	29048
		84"	7.25"	550 Pounds	29044	29049

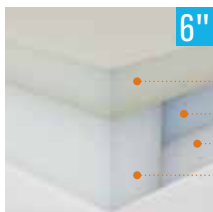
\* National Pressure Injury Advisory Panel, NPIAP Fact Sheet (November 8, 2019)

# COMFORT AND STANDARD MATTRESSES

Curbell's Comfort and Standard bed mattresses are designed to provide support, safety, and value. Both options feature medical-grade foam, firm foam sides for added edge support, and a sloped heel section for added pressure point relief. Our standard fire barrier enables the mattress to meet the requirements of 16 CFR 1633. The Comfort mattress features a memory foam top layer across the entire surface for additional pressure relief.

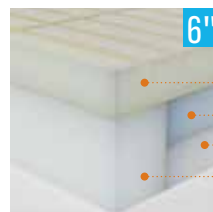


## COMFORT










- 6"
- 2" Memory Foam
- 2" High Resiliency Foam
- 2" Conventional Foam
- Conventional Foam Side Rail

## STANDARD



- 6"
- 2" Conventional Foam (Sculpted Cubes)
- 2" High Resiliency Foam
- 2" Conventional Foam
- Conventional Foam Side Rail





## EXTERNAL FEATURES

-  Perfect Fit
-  RF-Welded Seams
-  Full Perimeter Zipper
-  Multi-Directional Stretch
-  Waterfall Zipper Flap
-  Sloped Heel Section
-  Polycarbonate Fabric

## INTERNAL FEATURES

-  Memory Foam (Comfort Only)

## OVERALL FEATURES

-  Five Year Warranty
-  16 CFR 1633 Fire Rating
-  Thorough Testing
-  Made in USA

Type	Width	Length	Thickness	Patient Weight Limit	Full Mattress	Just the Cover
Comfort Foam	35"	80"	6"	500 Pounds	29006	29045
		84"	6"	500 Pounds	29042	29046
Standard Foam	35"	80"	6"	450 Pounds	29039	29045
		84"	6"	450 Pounds	29040	29046

# BED MATTRESSES AND COVERS

## FOR HILLROM CENTRELLA® BEDS

Our mattresses and covers are a perfect fit for your Centrella beds. The standard model (similar to the Hillrom Centrella core Surface mattress) has two foam layers, while the Reactive Air mattress (similar to the Hillrom Centrella pro Surface mattress) adds extra comfort and protection against skin breakdown. Both feature a top layer of gel-infused memory foam, and the Reactive Air version includes interconnected air cells that respond to patient movement — no electricity or loud motors needed.



### REACTIVE AIR MATTRESS CONSTRUCTION



- 1" Gel-Infused Memory Foam
- 1" High Resiliency Foam
- Conventional Foam Side Rail
- 4.25" High Resiliency Foam with internal air cells
- .75" Conventional Foam

### FOAM MATTRESS CONSTRUCTION



- 2" Gel-Infused Memory Foam
- 5" High Resiliency Foam

### EXTERNAL FEATURES

- Perfect Fit
- Multi-Directional Stretch
- Polycarbonate Fabric
- RF-Welded Seams
- Waterfall Zipper Flap
- Sloped Heel Section
- Two-Piece Detachable Cover
- Expandable Heel Section

### INTERNAL FEATURES

- Interconnected Air Cells (Reactive Air Only)
- Gel-Infused Memory Foam

### OVERALL FEATURES

- Five Year Warranty
- 16 CFR 1633 Fire Rating
- Thorough Testing
- Made in USA

## PART NUMBERS

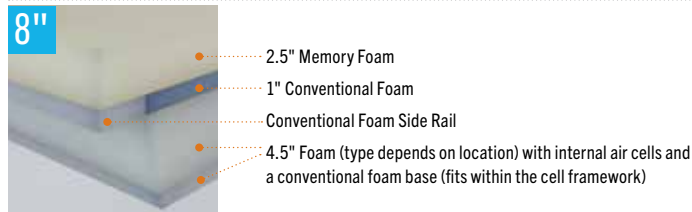
Type	Width	Length	Thickness	Patient Weight Limit	Full Mattress	Top Cover	Top and Bottom Cover
Reactive Air	36"	88"	7"	550 pounds	29708	29709	29743
Foam	36"	88"	7"	550 pounds	29707	29709	29743
Max Surface Compatible Top Cover	36"	88"	—	—	—	29680	—

# FOR HILLROM VERSACARE® BEDS

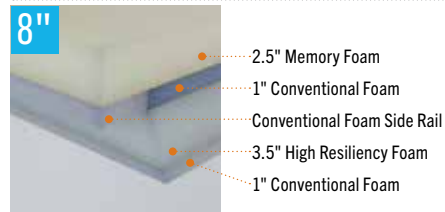
Our mattresses and covers are a perfect fit for your VersaCare beds. An expandable heel section allows the mattress to compress when the bed is in chair mode.



## REACTIVE AIR MATTRESS CONSTRUCTION



## FOAM MATTRESS CONSTRUCTION



## EXTERNAL FEATURES

- Perfect Fit
- Multi-Directional Stretch
- Polycarbonate Fabric
- RF-Welded Seams
- Waterfall Zipper Flap
- Full Perimeter Zipper
- Expandable Heel Section

## INTERNAL FEATURES

- Interconnected Air Cells (Reactive Air Only)
- Memory Foam

## OVERALL FEATURES

- Five Year Warranty
- Made in USA
- 16 CFR 1633 Fire Rating
- Thorough Testing

## PART NUMBERS

Type	Width	Length	Thickness	Patient Weight Limit	Full Mattress	Just the Cover
Reactive Air	36"	86"	8"	550 Pounds	27263	27261
Foam	36"	86"	8"	550 Pounds	27264	27261

# CLEANING AND DISINFECTING

Wipe down mattresses with a neutral pH detergent and rinse with clear water. Disinfect (per chemical manufacturer instructions) using one of the approved agents listed below. Always follow disinfection protocol with a clear water rinse to maximize the life of your mattresses and covers.

Curbell's mattress covers were tested with these disinfectant cleaners, and none were found to cause fading or damage to the material. Visit [www.curbellmedical.com](http://www.curbellmedical.com) for the most up-to-date list. If your disinfectant is not listed, please contact Curbell.

- > 3M®: Quat Disinfectant Cleaner
- > Advanced Sterilization Products: Cidex®
- > Airkem: A456-N
- > Caltech®: Dispatch®
- > Clorox®: Healthcare Bleach Wipes\*
- > Cosco: Tincture of Green Soap
- > Diversey: Oxivir® Tb
- > Dutch® Plus Safety Cleaner
- > Ecolab®: A-456-II Disinfectant Cleaner
- > Isopropyl Rubbing Alcohol 70%
- > Klorkleen® (Klorese™, PurOne™, TrustMedical Defender™)
- > Metrex: Cavi-Wipes™
- > Metrex: Cavicide™
- > Misco Products Corp. (MPC): Hi-Con PF3
- > PDI®: Super Sani-Cloth® Plus
- > Spartan®: SD-20
- > Spartan: Hepacide Quat II
- > Sporicidin®: Sterilization Solution
- > Steris: Coverage Wipes Plus
- > Stryker®: Sidekick Disinfecting Wipes
- > Veridien: Viraguard® Wipes
- > Virox®: Accel
- > Virox: 256
- > Wayne®: Concept 256N Disinfectant



**Cleaning solutions that contain bleach or peroxide should only be used on polycarbonate mattress covers.**

Although we do offer polyurethane covers, this material isn't resistant to bleach and peroxide. Polycarbonate is our standard offering.

## CLEANING TIPS

Mattress disinfection is an important part of any hospital's infection control program. But the harsh chemicals that are used can damage the mattress over time. Follow these tips to get the most out of your mattresses. If your existing covers have been damaged by harsh chemicals, Curbell offers replacement covers in universal sizes for both beds and stretchers.

1

### FOLLOW THE INSTRUCTIONS

Always follow instructions, not only for your selected cleaning and disinfecting agents, but also for the mattress itself. Not all mattresses are compatible with all common disinfectants, and using the wrong one can damage the mattress over time.

2

### DILUTE IF NECESSARY

Some disinfectants are intended to be diluted before use. Using them at full strength can shorten the life of the mattress.

3

### WAIT OUT THE "DWELL TIME"

The instructions for the disinfectant may mention the "dwell time". This is the amount of time that a surface must remain wet to allow the chemical to be in contact with an organism in order to kill it. Make sure you let the disinfectant do its job before wiping it off.

4

### RINSING IS A MUST

After the dwell time has been achieved, immediately rinse the surface with clean warm water.\* Allow the cover to dry thoroughly before placing another patient on the surface.

\* After disinfection, and regardless of the disinfectant manufacturer's instructions, the mattress cover must be rinsed with clear water. Failure to do so will void the warranty.

# OTHER PRODUCT LINES

In hospital rooms around the world, patients are dealing with demands on their health, and staff members are dealing with demands on their time. Curbell Medical is at the center of it all, with product lines that have set the standard for hospital room integration. For more than 60 years, we've made sure that patients can expect the best possible experience. And our salespeople make sure that our customers can expect the same, bringing decades of experience to partnerships that are built for the long haul. Whether it's a visionary product or a tried-and-true relationship, there's integrity in everything we build.



## NURSE CALL AND TV

- ▣ Pillow speakers
- ▣ Call cords
- ▣ Jumper cables



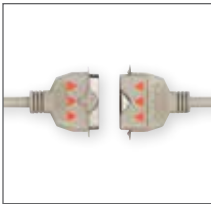
## PATIENT MONITORING

- ▣ Reusable ECG cables and lead wires
- ▣ Disposable lead wires
- ▣ SPO2 probes and adaptors



## FALL MANAGEMENT

- ▣ Chair and bed monitors
- ▣ Sensor pads
- ▣ Floor cushions and sensors



## BED CABLES

- ▣ Bed communication cables
- ▣ Bed breakaway cables



## INSTALLATION

- ▣ Receptacle kits
- ▣ Dummy plugs
- ▣ Wall plates



## LIGHTING

- ▣ Low voltage controllers
- ▣ Low voltage controller wall plates



# ORDERING AND WARRANTY INFORMATION

## PLACING ORDERS

Orders may be subject to a minimum order requirement. Part numbers, product availability, and pricing are subject to change without notice.

## VIA PHONE

Call Curbell toll-free anywhere in the US or Canada at 1-800-235-7500. Outside of the US, call 1-716-667-2520.

## VIA FAX

Fax us at 716-667-7775

## E-MAIL

We want to hear from you. Contact us with your comments and suggestions at [info@curbellmedical.com](mailto:info@curbellmedical.com)

## SELLER'S LIMITED WARRANTY

Unless otherwise stated in the limited warranty contained in literature that is shipped with the product (in which case the product literature limited warranty will in all respects apply), the Seller warrants the Buyer that the products will be free from defects in workmanship and materials under normal use for the length of time stated on the individual product pages.

## PAYMENT TERMS

- ▣ Net 30 days terms are extended to established accounts
- ▣ Payment with order: send check or money order.  
Please call our toll-free number for the exact shipping charge
- ▣ COD: Pay the full amount including shipping upon receipt
- ▣ Visa, MasterCard, Discover, and American Express are gladly accepted
- ▣ Shipping and handling charges will be added to every order

## HOW TO RETURN MERCHANDISE

All returns must be processed within 60 days of delivery date and are subject to a 25% restocking fee. Product must be in new, resalable condition, and in the original packaging. Custom-made items are non-returnable. Contact Customer Service at 1-800-235-7500 and ask for a return merchandise authorization number (RMA#). Enclose this RMA# with the item, print the RMA# on the outside of the package, and mail it to:

Curbell Medical Products, Inc.  
20 Centre Drive  
Orchard Park, NY 14127



Curbell Medical Products, Inc.  
7 Cobham Drive  
Orchard Park, NY 14127  
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When it comes to their bed, patients deserve more than basic comfort. They deserve every modern convenience. This is why Curbell Medical is focused on providing the highest quality healthcare mattresses and mattress covers in the industry.

Thanks to a mix of technical expertise, proven quality, and a service philosophy built on partnership, Curbell helps both patients and customers rest easy.