



Dear Valued Customers,

As our lives continue to be impacted by Covid-19 across the globe, we truly understand the challenges and anxieties associated with these ambiguous and unprecedented times. What we are currently experiencing is undoubtedly the most disruptive period of time in modern history. While the wellbeing of both our employees and business customers are our top priority, we also want you to know that Curbell Medical has proactively taken and will continue to take necessary steps to respond to the needs of all customers to the best of our abilities. Our primary source of guidance has been, and will continue to be, recommendations/mandates from the Centers for Disease Control and Prevention as well as state and local governments in order to maintain the safety and wellbeing of all stakeholders to effectively respond to any emerging issues.

As your strategic partner/supplier, we remain committed to supporting and servicing your needs in a timely manner. We also understand that you may have questions regarding how the market disruption, caused by COVID-19, will impact Curbell Medical's operations and our ability to serve your needs. While there has been a great deal of uncertainty regarding the magnitude and duration of these circumstances, we are continuously monitoring the latest developments to ensure that we are prepared and appropriately respond to these rapidly changing events. We can assure you that we have a flexible and strong operational foundation in place at Curbell Medical and that we are prepared to fulfill the needs of our customers effectively. We have made investments in technology that allows us to make rapid adjustments when unexpected conditions emerge, including remote working capabilities that ensure that you can always connect with our team so that we can provide seamless service to you. In addition to providing uninterrupted services to you, the presence of such a flexible organizational foundation helps us play our role in minimizing the spread of the virus in the communities where we reside.

We also want to assure you that we are in consistent communication with our key supply partners to ensure continuity and stability in our supply chain. We have and will continue to leverage our long-term strategic relationships with our suppliers across the globe to effectively satisfy your needs in a timely manner. In the event that our lead times or our supply flow are unexpectedly impacted, you have our commitment to proactively communicate this impact to you. At the moment, Curbell Medical is operating as an "Essential Manufacturer" by the definitions of many states in which we continue to service our customers to the best of our ability as we have always done.

As we work through this uncertain and unprecedented time period together, we would like to thank you for your loyal partnership and your confidence in our ability to serve you. Please feel free to reach out to us with any questions or concerns.

Best Regards,

Abdul Sarac  
Chief Operating Officer & President  
Curbell Medical Products, Inc.